

Blackbaud Merchant Services®

Payment services made simple



Your complete end-to-end payment processing service designed to make credit card processing simple, secure, and affordable.

HOW DOES IT WORK?

Our Blackbaud Gateway™ safely processes all transactions in our Blackbaud Vault™, to ensure that every single one is secure. Blackbaud Merchant Services processes all types of transactions, including real-time, batch, point-of-sale, “card present,” and “card not present” for Visa®, Maestro®, MasterCard® and American Express®. And you can not only process in Sterling, but also in Euros, U.S. or Canadian Dollars.

IT'S SECURE

Our Blackbaud Vault™ encrypts sensitive information and keeps your donors secure by removing all of the risks associated with storing credit card information.

TOTALLY INTEGRATED

Blackbaud Merchant Services comes hand in hand with all our solutions such as **Raiser's Edge™, Raiser's Edge NXT™, eTapestry®, Blackbaud CRM™, NetCommunity™** and **Blackbaud Online Express™**. This integration saves you time with no more double entry and streamlined bank deposit reconciliations.

IT INCLUDES:

- No long-term contract
- One provider
- No hidden fees
- Full PCI compliance
- End-to-end support

WHAT NEXT?


As a Blackbaud customer, you are automatically enrolled and don't need to sign any long-term contract. All you have to do is create a Blackbaud Merchant Services account online at bbmsmerchant.blackbaud.com. Here you'll have unlimited access to the secure, free portal, where you can do reconciliations, process transactions, and run or export reports. It's that easy!

>To find out more, contact your Account Manager or visit our website:

www.blackbaud.co.uk/notforprofit/payment-services

**Maestro cannot be processed via Raiser's Edge.*

HOW DO WE COMPARE?

	Other providers	Blackbaud Merchant Services
Visa/MasterCard/Maestro	2.5%-5% + 35p	2.75% + 19p**
American Express	3.25%-5% + 35p	3.5% + 19p**
Chargeback Fees	£10-£20	£10
Cross Border Fees	Additional 0.5%	£0
Monthly Fees	£10-£50	£0
Monthly Minimum Fees	£20-£75	£0
Customer Service Fees	£10-£25/month	£0
Statement Fees	£5-£30/month	£0
Batch or Settlement Fees	20p-35p/batch	£0
Set-Up Fees	£25-£300	£0
Gateway Fees	£20-£100/month	£0
PCI Compliance Fees	£75-£150/year	£0
Virtual Terminal	£100/month	£0
Vault/Card Storage Fees	£20/month + 1p/card/month	£0
Additional Accounts	£25-£75/month	£0
Full-Service Software and Payment Provider	—	

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** Prices may vary. Prices subject to change without notice. Blackbaud are not responsible for errors or omissions.