Blackbaud NetCommunity 7.1 SP3 Patch 3

New Features Guide

Contents

GDPR Enhancements

The following General Data Protection Regulation (GDPR) enhancements were made in this release.

Consent for invalid channel/category

When processing a transaction request in The Raiser's Edge, a warning message now displays in the Blackbaud NetCommunity plugin if a user has given consent from a Blackbaud NetCommunity form that has an invalid channel/category configured. A channel/category is considered invalid if it is inactive, or has been deleted, renamed, or modified in The Raiser's Edge. The corresponding consent options for the invalid channel/category will not be processed. The warning message includes details of the unprocessed consent options and the constituent information.

When the transaction processing is completed, the consent options — except those for the invalid channel/category — are written to the constituent record in The Raiser's Edge. Admins can then select the **Unprocessed Consent** link in the Blackbaud NetCommunity plugin dashboard to review all unprocessed consent for the transaction. The admin can then either delete the failed transaction, or activate, add, or rename the channel/category and then manually add the consent to the constituent record.

Communication consent removed from eCards, Fundraiser and Chapter Manager

Due to issues with the consent capture functionality, the option to include a Communication Consent part when configuring the eCards, Fundraiser, and Chapter Manager parts is no longer available.

Maintenance Changes

Blackbaud NetCommunity version 7.1 SP3 Patch 3 includes these changes.

Version 7.1 SP3 Patch 3 (August 2018)

The following issues were addressed in this patch release.

- This fix addresses an issue with email sent dates not displaying in the Blackbaud NetCommunity plugin. Previously, on the NetCommunity tab in The Raiser's Edge constituent records, the send date for emails was not always being displayed. Now, with this fix, the date sent is displayed as expected. (Work Item 598845)

- This fix addresses an issue with the email message report. Previously when you selected a recipient in the email message report, an error displayed that server encountered an error processing the request. Now, the error no longer occurs. (Work Items 693705 and 903567)

- This fix addresses an issue with hyperlinks added to text in the Formatted Text and Image part. Previously, when using Blackbaud NetCommunity in Internet Explorer, adding a hyperlink to text resulted in the link displaying at the top of the formatted text content instead of in the corresponding text. Now, this issue has been resolved. (Work Item 769007)

- This fix addresses an issue with the style sheet options in the Formatted Text and Image part. Previously, when you viewed the style sheet options and made edits, both the **Insert** button and the **Save** button were missing. Now, with this fix, these buttons display as expected. (Work Item 884235)

- This fix addresses an issue with acknowledgment emails not being sent for the Donation Form - Mini. Previously, if the acknowledgment email was edited to include an image. the email was not being sent. Now, with this fix, the acknowledgment emails for the Donation Form - Mini with images included are sent successfully. (Work Item 886820)

- This fix addresses an issue with the Transaction Manager displaying incorrect gift total amounts. Previously, the amount shown for the gift total was ten times more than the actual total. Now, this issue has been resolved and the correct amount is shown. (Work Item 895788)

- This fix addresses an issue with the Donation Form - Mini when used on a page having an apostrophe in the page name. Previously, if an apostrophe was used in the page name of the page where the Donation Form - Mini part was included, the payment form didn't display when you selected **Donate Now**. This issue has been resolved. (Work Item 904837)

- This fix addresses an issue with emails not displaying in the Blackbaud NetCommunity plugin. Previously, the NetCommunity tab in The Raiser's Edge constituent records was not displaying emails sent from Blackbaud NetCommunity. Now, with this fix, the emails are displayed as expected. (Work Item 926274)

- This fix addresses an issue with the Donation form and recurring gift amounts. Previously, when

you added a recurring gift for an amount with a cent value other than .00, an error message displayed when you selected the **Checkout** button on the Donation form. Now, this issue has been resolved. (Work Item 940527)

- This fix addresses an issue with imported users being unable to reset their password. Previously, users that were added to Blackbaud NetCommunity through a user import were getting an error when attempting to reset their password using the password reset link. Now, with this fix, imported users are able to successfully reset their passwords. (Work Item 951109)

- This fix addresses an issue with the additional donations made on the Event Registration Form (Classic). Previously, when using the Event Registration Form (Classic), additional donations were not being correctly reflected on the Payment page and the actual amount charged did not include the additional donation. Now, with this fix, additional donations are correctly being included in the amount charged. (Work Item 957179)

- This fix addresses an issue where an "Invalid administrator credentials" error occurred in the user registration Web Service when using HTTP POST. Previously, this error occurred even when valid credentials were used. Now, this issue has been resolved. (Work Item 981434)

- This fix addresses vulnerabilities detected during a PCI PEN test that affect the Blackbaud NetCommunity application. (Work Items 998433 and 1014741)

- This fix addresses an issue where an error occurred when adding reCAPTCHA to a site. Previously, when organisations added reCAPTCHA to their site using Admin > Sites & settings, the "reCAPTCHA: Invalid public key" error message displayed when saving the information. Now, with this fix, the error no longer occurs. (Work Item 1003082)

- This fix addresses an issue with organisations potentially entering incorrect keys for reCAPTCHA, resulting in errors on donation pages. In Admin > Sites & settings, we've added a reminder message — "After configuring reCAPTCHA or updating the keys, navigate to a donation form page while not logged into the site to verify that reCAPTCHA is working as expected on the form. If the reCAPTCHA challenge displays an error message on the form, verify the public and private keys are correct". With this fix, organisations are advised to verify reCAPTCHA is working as expected on their donation forms. (Work Item 1015450)