

# Blackbaud Merchant Services

## Payment Services Made Simple



Blackbaud Merchant Services is Blackbaud's complete end-to-end payment processing service designed to make credit card processing simple, secure, and affordable for our customers. Blackbaud Merchant Services is ready to use with our award-winning, PCI-compliant software solutions such as The Raiser's Edge®, NetCommunity™, and eTapestry®. Our seamless integration enables you to maximise your Blackbaud investment, so you'll eliminate double entry and gain extensive staff time savings with streamlined bank deposit reconciliations.

Blackbaud Merchant Services is all-inclusive...there are no separate gateways or credit card contacts to establish. Our Blackbaud Gateway™ safely processes all transactions in our Blackbaud Vault™, which encrypts sensitive information to ensure that all transactions are secure. Blackbaud Merchant Services processes all types of transactions, including real-time, batch, point-of-sale, "card present," and "card not present" for Visa®, Maestro®, MasterCard® and American Express®. You can process transactions in Sterling, U.S. or Canadian dollars. And you'll have unlimited access to a secure, free portal, where you can do reconciliations, process transactions, and run or export reports.

### How does it work?

Blackbaud Merchant Services is all-inclusive; there are no separate credit card or gateway contacts to establish. You'll get the convenience and protection that comes from working with a single provider, and there is just one company to call when you have a question.

Plus, you'll have unlimited access to a secure, free online portal where you can see your transactions in real time, do reconciliations, run or export reports, and process transactions at offsite events. As a Blackbaud customer, you are automatically enrolled. All you have to do is create a Blackbaud Merchant Services account online. It's that easy!

**Tired of the time-consuming process of reconciling credit card transactions with your bank statements? Frustrated by separate American Express statements and deposits? Confused by many different rates and fees on your bill?**


**Blackbaud Merchant Services: 2.75% plus 25p per transaction (Visa, Mastercard, Maestro) & 3.5% plus 25p per transaction (AMEX)**

\* Actual price may vary. Prices subject to change without notice. Not responsible for errors or omission.

## Is it safe to use Blackbaud Merchant Services?

Absolutely. Blackbaud has been processing payments for more than 10 years, and we have helped non-profits process and raise billions of pounds to help their causes. Blackbaud Merchant Services provides you with an end-to-end PCI-compliant solution. Our Blackbaud Vault™ encrypts sensitive information and keeps your donors secure by removing all of the risks associated with storing credit card information. With so much PCI compliance handled by Blackbaud, you'll have more time for your organisation's mission.

## How do we compare?

	Other Providers	Blackbaud Merchant Services
Visa/MasterCard/ Maestro	2.5%-5% + 35p	2.75% and 25p
American Express	3.25%-5% + 35p	3.5% and 25p
Chargeback Fees	£10-£20	£10
Cross Border Fees	Additional 0.5%	£0
Monthly Fees	£10-£50	£0
Monthly Minimum Fees	£20-£75	£0
Customer Service Fees	£10-£25/month	£0
Statement Fees	£5-£30/month	£0
Batch or Settlement Fees	20p-35p/batch	£0
Set-Up Fees	£25-£300	£0
Gateway Fees	£20-£100/month	£0
PCI Compliance Fees	£75-£150/year	£0
Virtual Terminal	£100/month	£0
Vault/Card Storage Fees	£20/month + 1p/card/month	£0
Additional Accounts	£25-£75/month	£0
<b>Full-Service Software and Payment Provider</b>	—	

## Blackbaud Merchant Services provides:

- Integration with Blackbaud solutions
- No long-term contract
- No hidden fees
- Easier reconciliation
- Full PCI compliance
- End-to-end support

► To begin streamlining your payment processing and take advantage of the savings, contact your Blackbaud account representative today.